DASHLANE

Third Party Subprocessors

Updated: June 15, 2024

Europe's GDPR, California's CPRA, and similar regulations worldwide ("**Privacy Laws**") require companies that "process" "personal data" (as those or similar terms are defined by the Privacy Laws) to take certain steps to protect this data and the privacy of those to whom it relates. One requirement is to disclose certain information about any entity the company may share personal data with in the course of providing services and conducting its business. Dashlane's list of these "Third Party Subprocessors" is below.

Our subprocessor agreements are governed by the following principles:

- "**Secured Data**" (data users store on our software) can only be accessed by an authenticated user on a verified device. When in transit and stored on Dashlane servers, each user's Secured Data is encrypted with a unique key that Dashlane does not have. This is a fundamental feature of our privacy-by-design architecture and means that *Dashlane and its subprocessors cannot access Secured Data.* Furthermore, only one subprocessor (AWS) processes Secured Data. See our [Security Whitepaper](#) for additional details.

- We do not collect any "sensitive data" (demographic information, government IDs, etc.) or financial information (all payments are processed by third parties, and we can only access information needed to verify payments) to administer accounts. The only personal data a user must provide to create an account is an email address.

- We never sell our users' personal data.

- Subprocessors only have access to personal data they need to perform their contracted obligations.

- We review the security practices of all subprocessors when initially engaging them and upon contract renewal, and we ensure that the contractual provisions regarding the handling of personal (and other) data is appropriate to the material that such subprocessor handles.

Processors of Dashlane User Personal Data		
Name	**Location**	**Nature of Processing**
Secured Data		
Amazon Web Services, Inc. (AWS)	Ireland	Storage and syncing of encrypted Secured Data across user devices.
Amazon Cloudfront (AWS)	Global, based on user location	Delivery of Secured Data to user devices.
Registration Data (used to establish and administer accounts)		
Ada Support, Inc.	Canada	User support
AWS	Ireland	Storage of user databases
IDNow SAS	France	User identity verification

Intersections, LLC	United States	VPN (select plans)
Braze, Inc.	United States	Customer relationship management ("**CRM**") and communications
Marketo, Inc.	United States	CRM (Business users)
Sendgrid, Inc.	United States	Email campaign manager
Spycloud, Inc.	United States	Dark web monitoring (select plans)
Vonage	United States, UK, Netherlands	2FA verification
ZenDesk, Inc.	United States	User support platform
User Billing and Payment Information		
Avalara, Inc.	United States	Sales tax administration
Checkout Ltd.	France, United States	Payment processor
Paypal, Inc.	United States	Payment processor
ProcessOut, Inc.	France, United States	Payment router
Stripe, Inc.	United States	Payment processor
Usage Data		
Adjust, Inc.	Germany	Mobile analytics (crash reporting)
Google, Inc.	United States	Site analytics
Functional Software, Inc. d/b/a Sentry	United States	Mobile analytics (crash reporting)
User Feedback (Opt-In)		
G2.com, Inc.	United States	User feedback
Great Question, Inc.	United States	User Feedback
Productboard, Inc.	United States	User Feedback
Satismeter SRO	Czech Republic	User feedback
Trustpilot, Inc.	United States	User feedback
User Interviews, Inc.	United States	User feedback
Sales and Marketing		
Chili Piper, Inc.	United States	Scheduling software (B2B only)
Clearbit (API Hub, Inc.)	United States	Data enrichment (B2B only)
Drift.com, Inc.	United States	Chat platform
Gong.io Ltd.	United States	Sales call recording (B2B only)
Outreach Corporation	United States	Sales optimization (B2B only)
Salesforce.com, Inc.	United States	Dashlane for Business CRM (B2B only)

Vitally, Inc.	United States	Customer Success platform (B2B only)
ZoomInfo, Inc.	United States	Contact management (B2B only)
Administrative and Productivity Tools		
Bill.com, LLC	United States	Invoicing system
Cloudflare, Inc.	United States	Site and system security and monitoring
Docusign, Inc.	United States	Signature management (B2B only)
Google, Inc.	United States, France	Email, document, and storage provider
Netsuite, Inc.	United States	Accounting system
Slack, Inc.	United States	Communication tool
Zoom Video Communications, Inc.	United States	Video conference provider